

Azure B2C Login Authentication American Standard® User Instruction Guide

BUILT TO A HIGHER STANDARD
American Standard
HEATING & AIR CONDITIONING

On September 18, 2022, all American Standard ASDealerNet users will migrate to a new login authentication platform called Azure B2C. In order to access ASDealerNet and all its applications, you will need to reset your password. The following instructions will guide you through the password reset process and help ensure you experience a seamless migration.

The screenshot shows the American Standard login interface. At the top, it says 'BUILT TO A HIGHER STANDARD' and 'American Standard HEATING & AIR CONDITIONING'. Below this, there are two sections for login. The first section asks 'Are you a Trane Technologies customer? Sign in here.' and contains a 'Username' field, a 'Password' field, and a link that says 'Forgot your password? | Change Password'. A blue arrow points from this link to the 'Sign in' button below it. The second section asks 'Are you a Trane Technologies Employee, Contractor or Citrix User?' and contains a 'Sign in here' button.

Follow these steps after you sign on to ASDealerNet:

1

Click the “Forgot your password?” link when presented with new login screen.

2

Enter your existing Username and follow the on-screen prompts
You will receive a 6-digit code to your e-mail address on file. Enter it on the screen when prompted. You can then reset your password. Remember, you may re-use your current password if you'd like.

3

You're All Set! You are now ready to login using your existing username and the password you entered.

Don't forget to Secure and Save Your New Password

Have questions or need support? Email support@asdealernet.com or call 1-800-430-5284, Monday-Friday, 7:30AM – 4:30PM CST

Your ASDealerNet login screen is changing



Select 1 of 2 methods

1

BUILT TO A HIGHER STANDARD
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Are you a Trane Technologies customer?
Sign in here.

Username

Password

[Forgot your password? | Change Password](#)

Sign in

If you're an American Standard customer or external partner, click on the first "SIGN IN" button.

2

Are you a Trane Technologies Employee, Contractor or Citrix User?

[Sign in here](#)

If you're an employee or Citrix user, click on the second "SIGN IN HERE" button.



Which Method Is For Me

1

Local Account

If you are a dealer, distributor, contractor, etc. and login to our systems today and you are NEVER asked to change your password within ASDealerNet, you most likely are using a "local" account and should use the top section of the page to login.

2

Enterprise Microsoft Account with *our* Company

If you are an employee, contractor, use our company's Citrix/VPN, or are typically asked to change your password at our company every 90 days, you most likely have an account in our Enterprise Active Directory at Microsoft. Click the *Sign in here* at the bottom section of the login screen

Password Reset Instructions

The password reset feature allows you to reset a forgotten password or update a known password.

1 *Click the **Forgot your password?** link*

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Are you a Trane Technologies customer?
Sign in here.

[Forgot your password? | Change Password](#)

Are you a Trane Technologies Employee, Contractor or Citrix User?

3 *Enter the 6-digit code sent to your registered e-mail address and hit **SUBMIT***

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Password Reset

We will send a verification code to the email address associated with your username.

2 *Confirm your Username*

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Password Reset

We will send a verification code to the email address associated with your username.

4 *Set a new, strong Password (at least 8 characters, 1 upper case, 1 lowercase, 1 symbol)*

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Your code has been successfully validated. After entering and confirming your password, click continue.

 **Want to UPDATE your current and known password? Click the **Change Password** link instead of *Forgot your password?***